

KENYA VETERINARY BOARD PAYMENT OPTIONS

OPTION 1. KVB SERVICE PAYMENT PROCESS USING USSD

1. DIAL *222#
2. Select option 1
 - Select “Make payment”
3. On Payment Page, Select option 2 (Enter Service Code):
 - Enter the Service Code (Refer to the table below for service codes)
4. Client Reference
 - ***Name and KVB no of client***
5. Enter Amount
6. Confirmation and STK push page appears
7. Input your MPESA Pin No.
8. If Payment is successful the client will get a message notification on their device and payment is updated.

TABLE FOR SERVICE CODES

S/N	SERVICE NAME	Service Code
1	Retention (Veterinary Surgeons)	RTVS
2	Retention (Veterinary Technologists - Degree)	RVTD
3	Retention (Veterinary Technologists - Diploma)	VTTD
4	Retention (Veterinary Technicians - Certificate)	RVTC
5	Practice for Veterinary Surgeons	PFVC
6	Practice for Veterinary Technologists (Degree)	PVTD
7	Practice for Veterinary Technologists (Diploma)	PFVD
8	Practice for Veterinary Technicians (Certificate)	PFVT
9	Annual Licence for Non-Governmental Animal Health and Welfare Providers (NGOs)	LNGO
10	Annual Licence for Veterinary Laboratories	ALVL
11	Annual Licence for Veterinary Hospital	ALVH
12	Annual Licence for Clinical Services	ALCS
13	Annual Licence for Ambulatory Services	ALAS
14	CPD activity fees	CPDF
15	Penalty	PEN

NB: PLEASE NOTE THAT YOU CAN ONLY PAY FOR ONE SERVICE AT A TIME

OPTION 3. PAYMENT PROCEDURE FOR KENYA VETERINARY BOARD USING THE E-CITIZEN PORTAL

STEPS TO ACCESS THE KVB SERVICES ON THE E-CITIZEN PLATFORM

1. **You must have an existing E-Citizen account**
2. Open any web browser (Google Chrome, Mozilla Firefox, Microsoft Edge, Safari, Brave, etc.)
3. Copy and paste the link <https://kvb.ecitizen.go.ke/>. If you do not use the link and log into E-Citizen first, you will have to search for Kenya Veterinary Board among the agencies listed. Once you find it, search for the **Invoice Generator** link and click **apply now**
4. Scroll down to invoice generator and click on **apply now**
5. Click **login with E-Citizen**
6. Enter your ID number or email and put your E-Citizen password.
7. After logging in, a prompt shall appear asking how you wish to receive the verification code; either through email or mobile/phone number. Click the preferred choice.
8. After receiving the verification code, type it and click enter/continue. E-Citizen shall then display two options. Click the appropriate choice.
 - a. Not You? Logout
 - b. Continue
9. A new page shall open. Click Invoice Generator (colored in blue)
10. A page titled **applicant's page** shall open. Fill in the details where appropriate. If the details have automatically been captured correctly, proceed to the next page by clicking **NEXT**.
11. A page containing services shall open. Choose the desired service (e.g. Internship, registration, retention, etc) and click **COMPLETE**. (Refer to the table below for the list of KVB Services)
12. A page shall open saying **pay for service** with an invoice number (**INV-XXXXX**) colored in blue. Below are payment options. Click on your preferred choice and follow the instructions displayed until you have completed the payment process.
13. You will then be issued a receipt with the option to download it.
14. After issuance of receipt, download at send it to finance@kenyavetboard.or.ke

LIST OF KVB SERVICES

S/N	SERVICE NAME
1	Registration of graduates for Internship (Veterinary Medicine)
2	Registration of graduates for Internship (Degree in Animal Health)
3	Registration of graduates for Internship (Diploma in Animal Health)
4	Registration of graduates for Internship (Certificate in Animal Health)
5	Membership (Veterinary Surgeons)
6	Membership (Veterinary Technologists - Degree)
7	Membership (Veterinary Technologists - Diploma)
8	Membership (Veterinary Technicians - Certificate)
9	Retention (Veterinary Surgeons)
10	Retention (Veterinary Technologists - Degree)
11	Retention (Veterinary Technologists - Diploma)
12	Retention (Veterinary Technicians - Certificate)
13	Practice for Veterinary Surgeons
14	Practice for Veterinary Technologists (Degree)
15	Practice for Veterinary Technologists (Diploma)
16	Practice for Veterinary Technicians (Certificate)
17	Registration of Ambulatory Services
18	Registration of Clinical Services
19	Registration of Veterinary Laboratories
20	Registration of Veterinary Hospital
21	Registration of Non-Governmental Animal Health and Welfare Providers (NGOs)
22	Annual Licence for Non-Governmental Animal Health and Welfare Providers (NGOs)
23	Annual Licence for Veterinary Laboratories
24	Annual Licence for Veterinary Hospital
25	Annual Licence for Clinical Services
26	Annual Licence for Ambulatory Services
27	Accreditation of CPD Providers
28	Temporary registration of foreign veterinary practitioners
29	Application fees for KVB Services
30	Registration of examination candidates